



FOR IMMEDIATE RELEASE

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Fairfield County Auditor Announces 2022 Weights and Measures Excellence Awards

Lancaster, Ohio – The Fairfield County Auditor’s Office is pleased to announce the first recipients of the annual Weights and Measures Excellence Awards. Five businesses throughout Fairfield County were recognized for their exemplary customer service, dedication to fairness in the marketplace, and excellent accuracy with Weights & Measures.

This year’s Excellence Award winners are the Berry Family Farm in Pleasantville, Candy Cottage in Lancaster, Mid-State Wool Growers in Canal Winchester, La Dolce Nola in Pickerington, and Rushcreek Feed & Supply in Bremen. These businesses were chosen by Patrick Brighton and Carter Corcoran, Weights & Measures Inspectors, for best meeting the three criteria of exemplary customer service, dedication to fairness in the marketplace, and excellence in accuracy. A narrative about these businesses and their cooperation with Weights & Measures is attached.

The Weights & Measures department inspects a variety of scales to ensure customers are getting what they are paying for and to ensure businesses are properly compensated for their products and services. Items inspected include food scales, livestock scales, and gas pump meters. Upon request, the inspectors also test scales that constituents believe to be incorrect.

Dr. Carri Brown, County Auditor, stated, “The Weights and Measures department protects Fairfield County businesses and consumers. A lot of people do not know that the inspectors test devices ranging from fuel meters and retail store scanners to vehicle and livestock scales.”

Alice DuBois, owner of the Candy Cottage, stated “We strive to be our best serving both internal and external customers. Our relationships with our community partners, including Weights & Measures and the Health Department are just as important as our relationships with our customers.”

Brown added, “We are so appreciative of our businesses, and it is good to highlight great examples of accuracy and service. As we look to the future, we are consistently planning for how we can implement new technology and services to be supportive of our businesses as they are participating in broad markets, and accuracy and fairness are important to them overall.”

For more information or questions regarding Weights & Measures, or other matters, please contact the Auditor’s Administrative Office at (740) 652-7020 or Real Estate Office at (740) 652-7030.



OFFICE OF COUNTY AUDITOR

County Auditor

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Beery Family Farm



Candy Cottage



La Dolce Nola



Mid-State Wool Growers



Rushcreek Feed & Supply

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SERVE • CONNECT • PROTECT

2022 Weights & Measures Excellence Awards

*Superb Customer Service ~ Dedication to Fairness in the Marketplace ~
Excellent Accuracy with Weights & Measures*

Berry Family Farm

5500 Canal Rd., Pleasantville

Barry Family Farm has always reached out to W&M when there was a question or a new device. They are always accommodating and welcoming when inspectors arrive to test. If they ever have equipment that needs fixed, they do not hesitate to make their devices correct.

Mid-State Wool Growers

**9449 Basil Western Road,
Canal Winchester**

This is a very big operation that relies on their scales a great deal to continue to operate. When inspectors arrive to inspect the scales, they are quick to set them up with a forklift operator to move the weights around the warehouse. They are courteous the whole time. When issues are found with the scales, they promptly get a service company to repair and reach back out to inform Weights & Measures that their device was repaired.

Candy Cottage

2271 West Fair Ave, Lancaster

On top of always keeping their scales clean and well serviced, the owner and staff, without fail, exude a very positive, comforting, and enjoyable environment. An inspector showing up could mean a disturbance in their daily routine; instead, the inspectors are treated like long lost friends the moment they walk in the door.

La Dolce Nola

569 Meadows Blvd, Pickerington

La Dolce Nola is a relatively new business that operates out of their home. From the start, they have actively reached out to W&M multiple times to help them make sure they are doing the process correctly. Their top priority is to make sure their customers are getting the correct amount of the highest quality product. They are always friendly and welcoming every time an inspector has come to their home to inspect their scale.

Rushcreek Feed & Supply

103 South Broad St, Bremen

This is an important staple business in the southern part of Fairfield County with their entire business relying solely on their scales. They take that mindset seriously by regularly bringing in their service company to re-check their devices so all their sales are accurate. Even when they are busy, they will do their best to accommodate the inspector, or they will communicate with them if Weights & Measures is unable to test. In the past, when an inspector has requested a replacement vehicle scale (which is very expensive), they did not question the request, and were quick to get the process started.